

*Government of West Bengal
Irrigation & Waterways Directorate
Office of the Executive Engineer
Metropolitan Drainage Mechanical Division
Jalasampad Bhawan (4th floor), Salt Lake City, Kolkata-91
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1st CORRIGENDUM

Ref E.O.I. No- WBIW/EE/MDMD/EOI-06/2024-25

Memo No: - 1760/1T-1

Date: 13.12.2024

Name of the Work: “Installation, commissioning and maintenance of 70 Mbps Internet leased line (1:1 uncompressed and unshared with last mile on Fibre Optic) for 80 nos IP address at Jalasampad Bhawan, Sector-1, D.F Block, Salt lake City, Kolkata-700091”

As per discussion held at the pre bid meeting on 12.12.2024, some clarification to points raised by the prospective participants are listed as below:-

Sl no	Points to be clarified	Clarification required	Clarification
1	Installation, commissioning and maintenance of 70 Mbps Internet leased line (1:1 uncompressed and unshared with last mile on Fibre Optic) for 80 nos IP address at Jalasampad Bhawan, Sector-1, D.F Block, Salt lake City, Kolkata-700091	WAN IP or LAN IP	1 no IP for WAN IP and 80 nos or more IP for LAN IP
2	Off line/online Expression of Interests (EOI) is being invited from eligible Indian Firms or Companies	Mode of submission	Both online and offline submission
3	Period of Contract		Three years as mentioned in BOQ
4	BOQ item sl no 1. “One time installation and commissioning charges of internet leased line (1:1 uncompressed and unshared with last mile on Fibre Optic/RF) at of 70 Mbps internet leased line(1:1 uncompressed and unshared with last mile on Fibre Optic) for 80 nos IP address at Jalasampad Bhawan, Sector-1, D.F Block, Salt lake City, Kolkata-700091”.	Media	Fibre optic
5	EOI for obtaining budgetary quotes for preparation of detailed estimate	Whether bidder will be awarded for the EOI	No award of contract against this EOI

The following terms and conditions are added in the EOI as follows:

SPECIAL TERMS AND CONDITION RELATES WITH THE WORK

2.17 Uptime Calculation & Penalty:

The Actual Uptime on fiber Link to be calculated in respective month and will be measured against total uptime hours 99.5%. If the downtime exceeds the total uptime hours following penalty in % will be applicable:

Sl. No.	Downtime	Penalty in % per month
01	=99.5%	0
02	>99.0% to <=99.5%	10
03	>98.5% to <=99.0%	20
04	>98.0% to <=98.5%	30



05	>95.0% to <=98.0%	50
06	>90.0% to <=95.0%	70
07	>85.0% to <=90.0%	80
08	>80.0% to <=85.0%	95
09	=<80.0%	100

Example: In the Month of December total days is 31 and total down time in the same month in hours was 5 hours. In such case the Actual Uptime can be calculated as follows: Total hours in the month = 31 X 24 = 720 Actual uptime Hours = 720 – 5 = 715 Actual uptime % = (715/ 720) X 100 ≈99%.

2.18 Service Level Agreement :

This SLA describes the Service Levels applicable. Non achievement of a Service Level may attract penalties, as set out in this SLA. The bidder shall sign SLA with the Irrigation & Waterways Department, Govt. of West Bengal incorporating following parameters:

- i. Throughput: 100% non-blocking [Symmetric]
- ii. Latency: <80ms Domestic and <250 ms International.
- iii. Packet Loss / Drop: <0.5%.
- iv. Mean Time To restore: 4 hours
- v. Single point of contact for Call docketing and ticketing toll free number.
- vi. Flapping link will be considered as downtime.

2.19 Fall clause:

The BIDDER undertakes that the bidder has not supplied / is not supplying similar product / systems or subsystems at a price lower than the officered in the present bid in respect of any other department of State Government / Central Government / Autonomous Body or PUS and if it is found at any stage that similar product / system or sub-system was supplied by the BIDDER to any other office / institution of State Government / Central Government or PUS at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the Irrigation & Waterways Department, Govt. of West Bengal, if the contract has already been concluded

All other terms and conditions including schedule of dates of this EOI remains unchanged.

TPA
13/12/24

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Copy forwarded for information with a request to arrange for publicity in office Notice Boards under his jurisdiction: -

1. The Chief Engineer (M&E), 2nd Floor, Jalsampad Bhavan, I&W Directorate
2. The Superintending Engineer, Mechanical & Electrical Circle, 6th Floor Jalsampad Bhavan, I&W Directorate.

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